

CITY OF ASHEBORO- WATER & SEWER BILLING DEPARTMENT

WATER AND SEWER RATES as of July 1, 2018 (adopted 7-1-2014)

METER RATES FOR WATER & SEWER SERVICE (BILLED MONTHLY)

CUBIC FEET (APPROX. 7 ½ GAL. TO CU. FT)		WATER AMT.	SEWER AMT.	TOTAL W&S MINIMUM
Inside City Limit Rates				
From: 0-150	MINIMUM	\$13.91	\$17.18	\$31.09
From: 150 and up	Per 100 CF	\$2.74	\$2.81	
Outside City Limit Rates				
From: 0-150	MINIMUM	\$34.78	\$42.95	\$77.73
From: 150 and up	Per 100 CF	\$6.85	\$7.03	

Total Minimum Bill for each service includes 150 cubic ft. usage.

*Consumption multiplier is per 100 cubic ft and is applicable to both water and sewer services for usage over 150 cu. ft
Consumption fee (multiplier *((usage over 150)/ 100) will be added to the minimum bill amount for total bill.

SEWER ONLY RATES- unmetered

Residential (monthly)

Business (monthly)

Inside Sewer Only – per dwelling	22.80	22.80
Outside Sewer Only – per dwelling	45.60	45.60

MISCELLANEOUS FEES and other Information:

Late Fee: Tier 1	\$10 assessed to all accounts not paid in the billing office by 5:00 pm on 15 day after billing.
Late Fee: Tier 2	\$20 assessed to all accounts not paid in the billing office by 5:00 pm on 25 th day after billing.
Return Check / Draft fee:	\$25
Deposit for Service:	\$140 for locations inside City Limits; \$160 for locations outside City Limits
Tamper Fee	\$150 first occurrence; \$500 second occurrence

- Payment is due on the 15th day of the month following the billing date. An account is considered paid when the billing office has RECEIVED the payment. Postmark dates are not valid when considering if a payment has been made. Late fees are assessed to all accounts past due on the 15th day after billing and the 25th day after billing. Payments are due at 5:00 pm. Customers should use drop box or Credit Card for last minute payments or payments outside business hours. Accounts past due as of the close of business on the 25th day after billing will be subject to have services disconnected on the next business day and will remain disconnected until payment is made.
- Deposit for services will be applied to the final bill and any remainder left will be sent to customer. Minimum bills are not prorated in any situation.
- Overpayment amounts will be applied to the future billing(s).
- Payment by Draft is highly encouraged to avoid concerns with late fees. See billing clerk for more information.
- Adjustments, when applicable, are given as outlined in the City of Asheboro adjustment policy.

AFTER HOURS SERVICE:

For after hour water leaks, sewer stoppage and sewer overflows, please call 911. The 911 Operator will dispatch a City of Asheboro Maintenance employee as soon as possible.

CONTACT Information:

Billing Department 336-626-1222
 Maintenance Department 336-626-1234 ext. 2205
 For inquiries on Sanitation Department fees: 336-626-1234

PAYMENT MAILING ADDRESS: Please allow adequate time for postal delivery when mailing payments.

CITY OF ASHEBORO
 PO BOX 2628
 Asheboro, NC 27204-2628

Signature: _____