



PRESS RELEASE

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City of Asheboro Offers New Way for Customers to Pay Water Bills

ASHEBORO, NC – Tired of driving to Asheboro City Hall to pay your utility bill? Do you ever get frustrated waiting in line for the automated kiosk? Well - Asheboro customers – worry no more!

The City of Asheboro is excited to announce a new payment method for customers using city utilities. As of Friday, August 21st, customers now have the ability to pay their monthly utility bills at three new locations in Asheboro, making the process more convenient and accessible. Customers can now pay their utility bills at any of the three following locations for minimal processing fees:

Express Services, 651 N. Fayetteville St. in Asheboro.

Treasure World, Inc., 823 E. Dixie Drive in Asheboro.

Walmart Stores, Inc., 1226 E. Dixie Drive in Asheboro.

Customers using the Walmart payment process have the option of having their payments posted within three days for \$0.88, or next-day payment for \$1.50. Treasure World payments will post within three days for \$1.75, or next-day for \$2.50. And Express Services only offers a next-day option for \$2.50. Customers should also note that 6:30 p.m. is the cut-off for that day's batch file. In other words, if a customer opts for the next-day payment option, it

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needs to be paid by 6:30 p.m. the day before in order to post the following business day.

These new options are easy to follow. Simply take your bill, and cash or PIN-based debit card, to one of these three locations, pay the amount plus the minimal processing fee, and be sure to get a receipt from the cashier. Customers should see the Customer Service Desk if using Walmart locations.

The City of Asheboro reminds customers about the existing bill payment options also. There is no charge for using the drive-up kiosk at City Hall, by mail, or in person at the Water Billing office. Customers also have the option of paying over the phone for \$2.95 per transaction, or via the City of Asheboro website for \$2.75 for credit cards and \$1.50 for checks.

The City of Asheboro strives to make paying your utility bill as easy and seamless as possible. If you have questions about your utility bill or experience, please call the City of Asheboro at (336) 626-1201.

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(Reporters/Editors: Please call Leigh Anna Johnson at (336) 626-1201, x218 for questions.)